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CUSTOMER COMPLAINT FORM

Dear valued visitor,

Please, if you are not satisfied from the receiving goods or services of Aria Hotel, do not hesitate to express your view. Use info@ariafolegandros.gr to email this form directly to the top management of the hotel.

Name of Customer:

Date of Complaint:

Nature of Complaint:

Hospitality or behavior of Staff

Promptness

Cleanliness of Facilities

Quality of Food

Housekeeping Facilities

Other

Please give details of Complaint (brief description):

To be filled in by the hotel person / department responsible for corrective action:

Immediate Action Taken:

Name & Signature – Incharge of Dept.

Date: